

To Our Patients,

We hope this letter finds you and your family in good health. We are happy to announce that we will be opening our office for routine care on Tuesday May 26. Our dental community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, our commitment to providing you with quality dental care in a safe environment: has not.

Infection control has always been a priority for our practice. Our infection control processes are made so that when you receive care, it's both safe and comfortable for you as the patient as well as the provider.

Our office follows infection control recommendations made by the American Dental Association(ADA), U. S. Centers for Disease Control and Prevention(CDC), and the Occupational Safety and Health Administration(OSHA). Following the activity of these agencies allows us to stay up to date on any new rulings or guidance that may be issued.

You may notice some changes at your next visit. These changes are to help protect our patients and our staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked these same questions again when you enter the office the day of your appointment.
- We will have hand sanitizer that we ask that you use upon entry to the office.
- We will take your temperature upon entry to the office.
- Our waiting room will no longer have magazines or children toys available, as these items can be difficult to clean and disinfect.
- Appointments will be managed to allow for extra time to clean and disinfect. We ask that you please maintain social distancing if you are waiting for your appointment. You may also have the option to call us upon arrival and wait in your car until wear are ready for you.
- We will be contacting patients to reschedule over the next few weeks. Please be patient with us; we have 8 weeks worth of appointments to reschedule!

We look forward to seeing you soon and are happy to answer any questions you may have and the steps we are taking to keep everyone safe.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming you back to the practice!

Sincerely,

Drs. Patterson and Parsons